

**Mutual Community – Bupa Australia Pty Ltd**  
Provider Operations Team  
PO Box 14639  
Melbourne, Victoria 3001

Date:

Dear Sir/Madam,

As a member of the Mutual Community health insurance fund and person with diabetes, I am writing to highlight my disappointment at the lack of reimbursement for diabetes education and self management support provided by a Credentialed Diabetes Educator.

I require assistance from a Credentialed Diabetes Educator to help me self manage my diabetes. This will help me achieve better diabetes control, which research has shown to prevent other health problems.

I feel it is essential reimbursement is granted for the diabetes education and support I require to improve my health. This will preserve my health into the future, potentially saving you money during the period of my insurance.

I encourage you to consider reimbursing diabetes education services provided by a Credentialed Diabetes Educator, the same way other allied health professionals are rebated.

I look forward to your response,

Yours sincerely,

Member Name: \_\_\_\_\_

Membership Number: \_\_\_\_\_

Address: \_\_\_\_\_

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